



# Privacy Policy

Techgrow International Pty Ltd  
ABN: 12 158 296 596  
408 Main North Road, Clare SA 5453  
[www.techgrow.com.au](http://www.techgrow.com.au)

**Effective Date:** 01/01/2024

## 1. Introduction

Techgrow International Pty Ltd ("we," "our," "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [[techgrow.com.au](http://techgrow.com.au)] or interact with us in other ways. By using our services, you agree to the collection and use of information in accordance with this policy.

## 2. Information We Collect

We may collect the following types of information:

- **Personal Identification Information:** Name, email address, phone number, and other contact details you provide when you contact us or make a purchase.
- **Transactional Data:** Details of the products and services you purchase or inquire about.
- **Technical Data:** IP address, browser type, operating system, and browsing behavior on our site.
- **Usage Data:** Information on how you use our website and interact with our content.
- **Form Submission Data:** Information provided through forms on our website, including but not limited to contact forms, inquiry forms, and feedback forms. This may include your name, email address, phone number, and any additional information you choose to provide.

## 3. How We Use Your Information

We use the collected information to:

- Provide and manage our products and services.
- Process transactions and handle customer support requests.
- Follow up with you based on the information provided through forms on our website.
- Improve our website and services.
- Communicate with you about updates, offers, and other relevant information.
- Ensure compliance with legal obligations and protect against fraud.

## 4. How We Share Your Information

We do not sell or rent your personal information to third parties. We may share your information in the following circumstances:

- **With Service Providers:** Third parties who provide services on our behalf, such as payment processors, email service providers, and data analytics services.



- **For Legal Reasons:** To comply with legal obligations, enforce our terms and conditions, or protect the rights, property, or safety of Techgrow International Pty Ltd, our customers, or others.
- **With Your Consent:** When we have your consent to share your information.

## 5. Data Security

We implement reasonable measures to protect your information from unauthorized access, disclosure, alteration, and destruction. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

## 6. Your Rights

You have the right to:

- Access, correct, or delete your personal information.
- Object to or restrict our processing of your data.
- Withdraw consent if you have provided it for specific purposes.
- Lodge a complaint with a relevant data protection authority if you believe we have not complied with applicable data protection laws.

## 7. Information Collected Through Forms

When you submit information through forms on our website, such as contact forms or inquiry forms, we use this information to:

- Contact you in response to your inquiry or request.
- Provide you with the information or assistance you have requested.
- Follow up with you to ensure your needs are met.

We will retain the information you provide through forms only as long as necessary to fulfill the purposes for which it was collected.

## 8. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy on our website. You are advised to review this policy periodically for any changes.

## 9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

**Techgrow International Pty Ltd**  
408 Main North Road, Clare SA 5453  
admin@techgrow.com.au  
(08) 8842 1384